



August 26, 2021

To Our Valued Customers,

Thermoformed packaging demand from processors, retailers, and foodservice has grown far beyond projections this year. Coupled with labor and material shortages, many suppliers have seen a dramatic decrease in their production output and demand far exceeding supply.

With customers looking to fill these gaps with Inline products, incremental order volume exceeded our capacity, and it became necessary to prioritize our loyal customers who chose Inline Plastics as their preferred packaging supplier. To that end, we took the following steps last month:

- **We postponed accepting any new or incremental business** until we can ensure consistent supply to our existing customers.
- **We started managing the monthly order volume of our customers to the average run rate for the 12-months ending March 2021** until we can replenish our inventory and can cover incremental demand.

To be more effective at the actions mentioned above, **we are temporarily extending our Lead Time to 10 days**. This will affect all **orders placed on or after September 13, 2021**.

We are committed to providing the high service and quality levels that you have come to expect from Inline Plastics and appreciate your understanding and cooperation.

Please do not hesitate to reach out to me if you have any questions.

Best Regards,

A handwritten signature in black ink that reads 'John Baragar'.

John Baragar

Vice President- Sales and Marketing