



September 16, 2021

To Our Valued Customers,

Knouse Foods would like to thank you for your continued business.

As we are sure you are aware, our industry continues to experience severe supply chain disruptions.

Specifically, Knouse Foods is experiencing extraordinary supply chain challenges in procuring ingredients and supplies, securing an adequate number of employees for our Fall harvest, and managing global and national disruptions in freight and logistics, among other issues.

Unfortunately, these disruptions are impacting our ability to supply some products to our customers on a timely basis.

Please accept this letter as Knouse Foods' notice of potential delays due to causes beyond our control. This is an unprecedented situation, unlike any supply chain challenge that we have ever experienced.

In order to help us minimize these disruptions, we need your help and assistance so we can all work together in these challenging times. For pick-up customers, please notify us as soon as possible if your drivers are going to be delayed or unable to meet their scheduled pick-up time.

We are working diligently with our suppliers, distributors, and co-manufacturers to minimize these disruptions so that we can service our customers to the fullest extent possible. We are also diligently trying to recruit employees by utilizing any conventional and unconventional means necessary. Please be assured that we are doing everything in our control to service our customers.

We appreciate your understanding during these continued challenges.

Please contact your dedicated Knouse Foods' Regional Sales Manager if you have specific questions or concerns.

Sincerely,

KNOUSE FOODS COOPERATIVE, INC.


Mike Binkley
General Manager

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