



Additional Services and Standard Fees Effective October 1st, 2021

Valued Customers,

The Neil Jones Food Company is sending out this communication to keep you informed of our additional services and standard fee pricing.

The following will be our standard charges for assessorial services.

Services	Pricing	Per	Application (including but not limited to)
Case Picking (Plants Only)	\$0.50	Per Case	Less than full pallet quantities per SKU ordered (56cans-60 Pouches)
Restocking Fee Returns	\$3.25	Per Case	Product being returned with RMA (Pre-Approved)
	\$30.00	Per Drum	Product being returned with RMA (Pre-Approved)
	\$130.00	Per Bin	Product being returned with RMA (Pre-Approved)
FDC Second/Extra Copy BOL	\$14.00	Per Copy	Each additional copy will be charged – only applies to FDC BOL’s
Order Cancellation Fee	\$0.55	Per Case	Order cancelled after staged for shipping at our FDC/Plant
Cross Dock Cancellation	\$0.80	Per Case	Cross Dock orders cancelled after shipment (Pre-Approved)
Load Rework	\$300.00	Per Request	Customer carrier requests reload due to improper equipment
Miscellaneous Labor	\$75.00	Per Hour – 1 hr min.	Special Shipment requirements not listed elsewhere in this document
Rush Fee	\$125.00	Per Order	Orders requested for shipment outside of Standard lead times*
Overtime	\$150.00	Per Hour – 1 hr min.	Orders that require an FDC or Plant to stay open past normal hours
Slip Sheeted Load	\$75.00	Per Order	Product floor loaded without pallets

Standard Lead Times:

Forward Distribution Centers:		3 Working days
San Benito and NW Packing:	Truck or Piggyback	5 Working days
	Rail	10 Working days (special order railcars may take longer)
TomaTek:	Truck or Piggyback	3 Working days
	Rail	10 Working days (special order railcars may take longer)

NJFC Pallet Exchange Policy states the following:

All US based Forward Distribution Centers do not require pallet exchange. All US based plant direct sales are on a pallet exchange basis and require that your carrier has pallets, Com-Check, T-Check, or we must have received a revised purchase order at the time of pick-up*. Pallets may not be returned at a later date for credit. The pallets that are being exchanged must meet a minimum of GMA #1 pallet specifications and be in good condition. We reserve the right to reject pallets that do not meet our criteria. All Canadian warehouses ship on CHEP pallets. The Neil Jones Food Company will not be responsible for any freight or detention charges related to failure to comply with this policy.

*Customers that do not honor pallet charges on revised POs will be required to pay at time of pick up if pallets are not exchanged. Product will not be released to the carrier until this condition is met.

Pallet Pricing:

All US Plant Facilities- \$15.75 per Pallet (Toma-Tek, San Benito Foods, Northwest Packing)
 Canadian Warehouses - \$35.00 per Pallet (Applies if customer does not have CHEP account)
 Heat Treated - \$20.00 per Pallet
 Cannery Boards - \$40.00 per Pallet

We appreciate your business and support,

JR Rager
 The Neil Jones Food Company
 Office: 1-800-543-4356 xt. 1226
 josephr@njfco.com